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| Name of Tester | Jessica Cockett |
| User Story | 8 – Contact Information Page |
| Description | As a potential customer (tenant or owner) I want to be able to make enquiries so that my questions will be answered. |
| Acceptance Criteria | * Contact form available on the website with fields where detail regarding the enquiry can be filled * Submission of enquiry converts the enquiry to an email which goes to a relevant staff member |
| Completed | Yes |
| Feedback | The Contact Us page is very easy to find and the layout is efficient and effective in what it is trying to convey. However, the top banner of the page does not correctly fit and is stretched to the point where you can no longer see the logo being displayed. I also noticed that the login and register button are not available on this page in the top right hand corner.  I would like to suggest possibly a description, or a simple sentence into how this Contact Us form will be sent through to employees (via email) and how long it will take staff to get back to the potential client (2-4 business days).  I would also like to suggest a possible drop down menu for the topic rather than an open text box. This will be able to narrow down what type of information the consumer is after and can automatically forwarded to the correct department within the business.  I also believe a notification email should be sent when a potential customer has sent of their request to notify that it has been received will be responded to within x amount of days.  While having a Contact Us form is a great idea, I believe we should also list out office contact details including address, contact number and email address. |

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| Name of Tester | Jessica Cockett |
| User Story | 12 – Property Search |
| Description | As a potential client, I want to be able to search properties by ID, suburb, weekly rent, property type, and furnishings so that I can more easily find a property suiting my needs, or locate a property I saw advertised on Gumtree. |
| Acceptance Criteria | * Properties can be searched using the filters of ID, suburb, min/max weekly rent, property type, and whether it’s furnished or unfurnished * Properties database to hold all property information that can be queried |
| Completed | Yes |
| Feedback | The Search page is very easy to find and the layout is efficient and effective in what it is trying to convey. However, the top banner of the page does not correctly fit and is stretched to the point where you can no longer see the logo being displayed. When the window is reframed, unfortunately the aspects of the website do not resize to the new window size – therefore, everything displays is either stretched, too small or out of alignment.  Customers are able to search via property ID, a dropdown menu for suburb, dropdown menu for weekly rent range, dropdown menu for house type, and options for whether or not the property is furnished.  I would like to suggest possibly the addition of a search field that will register key words or tags that would bring up a list of properties related to that tag.  I would also like to suggest possibly removing the dropdown box for the suburb criteria and making it an editable search field and including a possible range of x kilometres so they can see any properties that may appear around the area.  I have also noticed that the search box is the same on the home page and the search page, therefore, creating a meaningless search page. If the home page were to differ in looks in some way – this could create a different story or have a list of featured properties on the home page to ensure that you can only search on the search page. |